

Durty Nelly's Covid-19 Protocol – Hostel Guests

Our goal is to maintain and provide a safe and healthy environment for all of our hostel guests, employees and suppliers at Durty Nelly's Hostel. We have therefore made the following protocol in accordance with advice from the RIVM – the National Institute for Public Health and the Environment:

- We will limit the number of guests in the hostel until further notice.
- There will be no cash payments. All payments will be done by card. This includes for towel rental and also for breakfast.
- There is a 1,5m distance line marked from the reception desk. Guests cannot cross this line. There are also spots marked at 1,5m distance throughout the building to ensure safe distance between all staff and guests.
- Guests can only sleep in their assigned beds. Beds are assigned in such a way to keep as much distance between guests as possible.
- Keep your luggage close to your bed - under or on top of the bunk if possible.
- Guests will need to be off the premises between 12pm – 2pm. This is so that our cleaners can properly and efficiently disinfect all rooms, bathrooms and shared spaces with a deep clean.
- As well as our deep clean, all shared bathrooms will be disinfected every 2 hours between 7am – 11pm.
- All surfaces that are handled repeatedly will be cleaned and disinfected frequently throughout the day. This includes, but not limited to: door handles, rubbish bins, light switches, handrails.
- If you would like something cleaned before use, please do not hesitate to ask our receptionists – your safety and comfort is our top priority!
- When checking-out, place your bed linen in the laundry baskets in the corridors. To protect our cleaners, guests will be required to remove all the linen from their bed.
- At reception you will see an assigned spot where you can leave your room key and check-out with the receptionist.

Important Information for your visit to Amsterdam

- From June 1st it is compulsory to wear face masks on public transport in The Netherlands.
- Do not arrive with more than 3 people – you can be fined for 'samenscholing' and receive a fine of €400 per person.
- Keep 1,5m distance when walking around.
- It is mandatory to make a reservation for any catering establishment, so bare this in mind during your visit.

If you have any questions, please do not hesitate to contact us.